



Thursday, July 6, 2017

## **Press Release**

### **Friday's Outage Explained**

On Friday, June 30, 2017, customers in West Bay experienced interruptions to their electricity service between 5:59 p.m. and 8:41 p.m.

This interruption to service was caused by a transmission power line that tripped-off on overload protection while the second transmission power line to West Bay was out of service and a failure of the battery system within the Hydesville Substation. This resulted in customers being without power in West Bay and areas of Seven Mile Beach north of The Ritz Carlton Resort.

CUC's crews were dispatched to the Hydesville Substation and on scene within minutes to assess the damage and begin repairs in a safe manner. Upgrades to the protection and battery systems are being made to improve reliability and reduce the likelihood of similar outages occurring.

Approximately 7,000 of the Company's 28,000 customers were affected.

CUC apologises for the inconvenience this outage caused.

For further information, please contact:

Neil Murray  
Corporate Communications Officer  
925-8793 (m)  
914-1110 (d)  
nmurray@cuc.ky

#### **Caribbean Utilities Company, Ltd.**

457 North Sound Road, P.O. Box 38, Grand Cayman KY1-1101, CAYMAN ISLANDS  
Tel: (345) 949-5200, Fax: (345) 949-5203, Website: [www.cuc-cayman.com](http://www.cuc-cayman.com)