

Thursday, July 6, 2017

**Press Release** 

**Friday's Outage Explained** 

On Friday, June 30, 2017, customers in West Bay experienced interruptions to their electricity service

between 5:59 p.m. and 8:41 p.m.

This interruption to service was caused by a transmission power line that tripped-off on overload

protection while the second transmission power line to West Bay was out of service and a failure of the

battery system within the Hydesville Substation. This resulted in customers being without power in West

Bay and areas of Seven Mile Beach north of The Ritz Carlton Resort.

CUC's crews were dispatched to the Hydesville Substation and on scene within minutes to assess the

damage and begin repairs in a safe manner. Upgrades to the protection and battery systems are being

made to improve reliability and reduce the likelihood of similar outages occurring.

Approximately 7,000 of the Company's 28,000 customers were affected.

CUC apologises for the inconvenience this outage caused.

For further information, please contact:

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