



Monday, January 6, 2020

Press Release

Outage in the Lime Tree Bay area on Saturday, January 4th, 2020

On Saturday, January 4th, 1,313 customers from The Ritz-Carlton on the West Bay Road/Esterly Tibbetts Highway to the Hydesville Substation on Willie Farrington Drive in West Bay, experienced interruptions to their electricity service in varying durations between 5:58 p.m. and 1:38 a.m.

This interruption to service was caused by a tree fire next to a utility pole in the Lime Tree Bay area. The Cayman Islands Fire Service was immediately called to the scene to extinguish the blaze. Once the fire was extinguished, CUC's line crews worked diligently throughout Saturday evening and into the early Sunday morning hours to safely restore power to customers and repair the damaged equipment.

Approximately 1,213 customers were restored between 7:00 p.m. and 9:45 p.m. with the final 100 customers restored by 1:38 a.m. on Sunday, January 5th.

The cause of the fire was due to the tree contacting the power lines.

CUC reminds customers to refrain from planting large trees in close proximity to power lines and that it is the customers' responsibility to maintain trees on their property to ensure they are at least 10 feet away from power lines. In cases where trees are within 10 feet of power lines, customers are advised to contact CUC's Customer Service Team at 949-5200, via e-mail at service@cuc.ky or visit the Company's website at www.cuc-cayman.com to arrange for trees to be trimmed as they represent a significant safety hazard.

CUC apologizes for the inconvenience this outage caused.

For further information please contact:

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