



Caribbean Utilities Company, Ltd.
Customer Service Department
P.O. Box 38, Grand Cayman KY1-1101
Tel: (345) 949-5200, Fax: (345) 945-1218
E-mail: service@cuc.ky
Website: www.cuc-cayman.com

Customer Information Update Form

Please use this form to update your contact information. Please note that existing account information will be replaced with the data provided on this form.

This form must be completed by the CUC Account Holder.

Residential

Account Number:

Account Holder:

Surname:

First Name:

Middle Initial:

Date of Birth (Month / Day / Year):

Account type: Owner Tenant

Used to assist with distinguishing between Account Holders with the same names

Service Address and Mailing Address:

Physical Address (House No. and Street Name):

Apartment/Suite No.:

District:

P.O. Box

Grand Cayman KY

Cayman Islands

State/Province:

Postal/Zip Code:

Country:

Contact Information:

Telephone: Primary Mobile:

Secondary Mobile:

Home:

Primary E-mail:

Secondary E-mail:

Employer:

Work Telephone:

Would you prefer to receive bills via e-mail? Would you like to receive updates via e-mail via mobile phone? *Tick if "Yes"*

Note: When submitting this form it must be signed and accompanied by a valid copy of a Photo Identification (i.e. Driver's Licence, Passport or Voter's Identification Card). You may use your Smart Phone to take a photo of your identification.

Signature of Account Holder or Authorized Signatory

Privacy Notice:

Personal information collected by CUC is accessible only by authorized personnel and is used for connection of electricity services, notifications relating to your electricity account(s) and distribution and collection of other relevant information affecting service(s). For further details please review our full Privacy Notice which can be accessed at any time via our website at www.cuc-cayman.com CUC will contact customers to notify of imminent disconnection and outages. Information is also shared with third parties in relation to the collection of funds, both for current and overdue balances. It is the customer's responsibility to notify CUC if contact details have changed.

The completed form can be submitted as follows:

- ▶ E-mail to service@cuc.ky
- ▶ Mail to Caribbean Utilities Company, Ltd., P.O. Box 38, Grand Cayman KY1-1101, Cayman Islands
- ▶ Drop Box at CUC's Administration Building, 457 North Sound Road, George Town or CUC's Customer Service Centre, Caribbean Plaza (across from the Caribbean Club), West Bay Road

Please be reminded that non-receipt of a bill does not constitute a release from liability for payment and failure to provide current information can result in discontinuation of service.