



Caribbean Utilities Company, Ltd.
Customer Service Department
P.O. Box 38, Grand Cayman KY1-1101
Tel: (345) 949-5200, Fax: (345) 945-1218
E-mail: service@cuc.ky
Website: www.cuc-cayman.com

Customer Information Update Form

Residential

Please use this form to update your contact information. Please note that existing account information will be replaced with the data provided on this form.

This form must be completed by the CUC account holder and be submitted with a valid photo ID.

Date:

Account Number:

Account Holder:

Surname:

First Name:

Middle Initial:

Date of Birth (Month / Day / Year):

Account type: Owner Tenant

Used to assist with distinguishing between Account Holders with the same names

Service Address and Mailing Address:

Physical Address (House/Apartment No., Street Name and District):

P.O. Box

Grand Cayman KY

Cayman Islands

State/Province:

Postal/Zip Code:

Country:

Contact Information:

Telephone: Primary Mobile:

Secondary Mobile:

Home:

Primary E-mail:

Secondary E-mail:

Employer:

Work Telephone:

Would you prefer to receive bills via e-mail? Would you like to receive updates via e-mail via mobile phone? Tick if "Yes"

I wish to convert my electricity account to a PrePay service

Declaration & Agreement

The undersigned declares that the information provided on this form is true and accurate and understands that any false declarations may result in the disconnection of service or termination of contract. In case of a corporate entity providing information for a residential service, the undersigned confirms they are a duly appointed officer of the company and has the authority to authorize changes to the account details.

Having previously applied for electrical service supplied by Caribbean Utilities Company, Ltd. (CUC), the undersigned acknowledges their continued agreement and responsibilities under the current Schedule of Rates, the **Terms of Service** (contained within the *Customer Service Code*) and any other terms and conditions of supply in force, regulating the use and supply of electricity, or any effective superseding schedule governing this class of service. The undersigned understands and agrees to the terms herein and agrees to the right of CUC to require security deposits or advance payments where these are deemed appropriate or necessary by CUC. I further agree that I have had the opportunity to read the Terms of Service and Privacy Notice.

It is further agreed that should CUC or the undersigned terminate this service, the undersigned will be liable for all unpaid amounts and authorize CUC to transfer any outstanding amounts to any of the undersigned's active CUC accounts.

Name of Account Holder/Authorized Signatory (1)

Signature of Account Holder or Authorized Signatory (1)

Name of Account Holder/Authorized Signatory (2)

Signature of Account Holder or Authorized Signatory (2)

Privacy Notice:

Personal information collected by CUC is accessible only by authorized personnel and is used for connection of electricity services, notifications relating to your electricity account(s) and distribution and collection of other relevant information affecting service(s). For further details please review our full [Privacy Notice](#) which can be accessed at any time via our website at www.cuc-cayman.com or a copy can be requested via service@cuc.ky. CUC will contact customers to notify of imminent disconnection and outages. Information is also shared with third parties in relation to the collection of funds, both for current and overdue balances. It is the customer's responsibility to notify CUC if contact details have changed.