



STORM RESTORATION PROCESS

Restoration of electrical service to customers proceeds in this order:

1



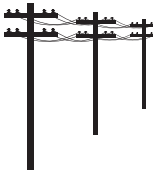
After a storm and the **ALL CLEAR** is issued, CUC **ASSESSES THE DAMAGE** to electrical equipment to determine corrective actions.

2



As a priority, the **NORTH SOUND ROAD POWER PLANT**, the primary source of power production, is restored.

3



TRANSMISSION LINES ARE REPAIRED. They deliver power to all districts, homes, businesses and facilities.

4



POWER IS RESTORED TO EMERGENCY SERVICES, healthcare facilities, police and communication networks.

5



Power is restored to areas with large numbers of **HOMES AND BUSINESSES.**

6



INDIVIDUAL SERVICES, often the most time-consuming repairs, are restored as quickly as possible.

How can you prepare?

Safety Preparation Checklist:

- In the house, store adequate **drinking water** and **food** that does not require heated preparation.
- Ensure you have **flashlights**, **candles**, **battery operated fans** and a **battery operated radio**.
- Ensure you have adequate **data** on your mobile phone to access social media updates that provide critical information. Remember, if there is no electricity, there is no Wi-Fi.
- Near to the ocean or a flood zone? Concerned about your home? Review the information on the **Cayman Prepared** website (www.caymanprepared.gov.ky) to determine what **shelters** are nearby.
- Use the **Cayman Prepared** website checklist.

Stuff You May Not Think About:

- Download movies and videos for children on devices and fully charge devices prior to the storm hitting.
- Download or purchase books and stock-up on board games.
- Make a family plan for an alternative living location in the event extensive damage is sustained in your area and power cannot be restored for a few days.
- Consider freezing perishables such as juice or milk to:
 1. ensure longevity
 2. optimise cold storage
- Charge power banks.

Remember

Following a storm, only venture out when the **ALL CLEAR FOR THE PUBLIC** is issued. In most cases, an **ALL CLEAR FOR UTILITIES** is issued first, which means that only utility vehicles (CUC, Water Authority, Cayman Water, FLOW, etc.) are allowed on the roads to assess damages and make repairs if possible.