



Application for Direct Debit

Caribbean Utilities Company, Ltd.
Customer Service Department
P.O. Box 38, Grand Cayman KY1-1101
Tel: (345) 949-5200, Fax: (345) 945-1218
E-mail: service@cuc.ky, Website:www.cuc-cayman.com

Customer Name:		
Address:		
Daytime Telephone:	Direct:	Cell:
Primary E-mail:		Secondary E-mail:

Dear Sir/Madam,
I/we confirm that I/we wish to utilise the monthly Direct Debit facility to settle my/our electricity bill[s]. This letter gives you authority to charge my/our bank account shown below with the total amount of my/our bill[s] with respect to the electricity account number[s] below.

Declaration and Signatures:

To the Manager:

Name of Bank:
Mailing Address:

I/we instruct you to pay Direct Debits at the request of Caribbean Utilities Company, Ltd. [CUC] from the following Bank Account Number:

Bank Account Number:
<input type="checkbox"/> CI\$ Savings <input type="checkbox"/> US\$ Savings <input type="checkbox"/> CI\$ Chequing <input type="checkbox"/> US\$ Chequing

I/we will inform the Bank and CUC in writing if I/we wish to cancel the instructions.

I/we hereby agree and indemnify and relieve the Bank from and against any liability which may be incurred by the Bank in the event that a dispute arises concerning the correctness of any bill paid during the course of providing the Direct Debit facility for CUC unless such liability arises because of losses suffered by me/us as a result of the fraud or wilful wrongdoing of the Bank or its employees or agents.

Signature[s] of account holder[s]: _____

Print Name[s]: _____

Date: _____

Note: The bank reserves the right to refuse to accept Direct Debit authority for any particular customer. The bank reserves the right to refuse to pay any particular request. CUC reserves the right to cancel Direct Debit arrangements. Failure by the customer to pay CUC through this Direct Debit facility does not relieve the customer's obligations to pay CUC.

Electricity Account[s] to be paid by Direct Debit:

Account Number:	Name on Account:
1.	1.
2.	2.
3.	3.

Return signed form to CUC, Customer Service Department, P.O. Box 38, Grand Cayman KY1-1101, E-mail: service@cuc.ky

How it works:

1. You complete an Application for Direct Debit form and send it to CUC.
2. CUC will send the form to your bank and will retain a copy for its records.
3. Your electricity bill will be produced each month and sent to you as usual.
4. Your bank will be informed of the amount to be deducted via Cayman National Bank ["clearing house" bank] and will deduct this from your bank account. CUC will request payment of the amount outstanding within sixteen [16] days of the bill date.
5. All bill queries will be investigated promptly with immediate adjustment made to your electricity account accordingly.

Easy to arrange. Easy to cancel.

To pay by Direct Debit all you need to do is fill in this application form and return it with your bill or send it to:
Customer Service Department, CUC, P.O. Box 38, Grand Cayman KY1-1101, Cayman Islands

You can cancel a Direct Debit at any time. Kindly instruct your bank in writing and send a copy to CUC.

Please provide the following information:

1. The name[s] of the bank account holder[s].
2. Your bank account number with verifying documents [e.g. deposit slip, cheque leaf].
3. Your customer electricity account number.

For more information, please call our Customer Service Department at 949-5200.

For Official Use

Customer Name: _____

Approximate day of the month bank account will be direct debited: 28th

Account information checked/verified by:

Name of Customer Service Representative: _____

Signature: _____ Date: _____