

**Caribbean Utilities Company, Ltd.**

Customer Service Department  
 P.O. Box 38, Grand Cayman KY1-1101  
 Tel: (345) 949-5200, Fax: (345) 945-1218  
 Email: service@cuc.ky, Website: www.cuc-cayman.com

# Customer Directive Form

Please complete as much of the following as applies to you.

**Note:** Do not forget to sign the declaration and remember to bring photo identification (driver's licence, passport) when submitting this form. If you are acting on behalf of a customer you will also need to provide evidence of authority. Service fees may apply.

I, the undersigned customer of Caribbean Utilities Company, Ltd. [CUC], hereby authorise and direct CUC to perform the work requested below on the following date:

\_\_\_\_\_

Terminate supply, close my account, and refund my deposit-net of any amounts due to CUC for electrical services.

Terminate supply, close my account and transfer my deposit/refund balance to:

Account Number: \_\_\_\_\_ Customer Name: \_\_\_\_\_

Signature of Customer balance will be transferred to: \_\_\_\_\_

Note: A new customer will need to complete a new contract before your instructions can be completed.  
 A deposit cannot be transferred to another customer unless the final bill is paid in full.

Change the mailing address for all future billings and correspondence to:

PO Box \_\_\_\_\_, Grand Cayman KY1- \_\_\_\_\_

For Internal Use Only		Initials
Billing type <b>1</b> for Bills	<input type="checkbox"/>	
Billing type <b>0</b> for No Bills	<input type="checkbox"/>	

E-Billing: Send my monthly bills via e-mail to: \_\_\_\_\_

Other: \_\_\_\_\_

## Declaration

I, the undersigned, hereby release, indemnify, and hold CUC harmless from and against any and all claims, losses, cost and liabilities arising in any way from the execution of the above instructions.

Customer's Name [as it appears on bills]: \_\_\_\_\_

Account Number: \_\_\_\_\_ [or Meter Number]: \_\_\_\_\_

Service Address: \_\_\_\_\_

Mailing Address: \_\_\_\_\_ Date: \_\_\_\_\_

Telephone: [Work]: \_\_\_\_\_ [Direct]: \_\_\_\_\_ [Cell]: \_\_\_\_\_

Customer's Signature [or signature of legal personal representative]: \_\_\_\_\_

Note: If you are acting on behalf of a customer as his/her legal personal representative, you must also provide the following documents:  
 a) If a Customer is deceased and has left a will: [1] a copy of the death certificate and [2] a probate copy of the will.  
 b) If a Customer is deceased and has NOT left a will: [1] a copy of the death certificate and [2] a copy of the letters of administration.  
 c) In the case of a living Customer: [1] a copy of the Court documents or Power of Attorney granting authority to you.