



**September 9<sup>th</sup> 2013**

**Outage Report for September 7<sup>th</sup> and 8<sup>th</sup> 2013**

A motor vehicle accident, adverse weather conditions, and lightning resulted in just over 10,000 customers in various parts of Grand Cayman losing power for varying periods over this past weekend.

In the early morning hours of Saturday, September 7<sup>th</sup>, a car knocked down a CUC pole along Linford Pierson Highway. The accident took a main transmission line and two distribution circuits out of service affecting customers in South Sound and all areas east through Prospect Bodden Town, East End and North Side. Customers experienced service interruption of varying durations from 1:21 am to 5:37 am. The impact due to the loss of the transmission circuit was more severe than normal as the alternate routing of power through the Rum Point submarine cable was not available as maintenance work was being conducted in the Rum Point Substation.

CUC personnel responded to restore power to all areas through the submarine cable while the replacement of the pole and equipment at the scene of the accident was carried out. Crews worked throughout the early morning hours and into the afternoon on Saturday when repairs were completed at 1:30pm.

On Sunday, September 8<sup>th</sup>, two distribution circuits out of the South Sound substation serving parts of South Sound, Walkers Road and Crewe Road were out for approximately one hour due to lightning strikes. Crews made the necessary inspection and repairs to restore the power in a safe and efficient manner. Also, there were smaller outages due to lightning strikes that damaged distribution transformer equipment in West Bay and Bodden Town.

**Caribbean Utilities Company, Ltd.**

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CUC sincerely apologizes for the inconvenience caused to customers affected by these outages.

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