



Thursday, March 31, 2016

## **Press Release**

### **Tuesday's Outage Explained**

On Tuesday, March 29, 2016, customers in parts of East End, Bodden Town, George Town and West Bay experienced interruptions to their electricity service between 7:11 p.m. and 8:41 p.m.

This interruption to service followed an emergency stop of one of the Company's larger generating units by CUC personnel for a oil leak. The sudden loss in generation caused the load-shedding of four feeders serving the various affected districts.

Following the start-up of additional generation, restoration of service to customers in a majority of the affected areas began at 7:35 p.m. although customers in West Bay were not fully restored until 8:41 p.m. The delay in restoring service to customers in West Bay was due to a communication systems failure with the circuit breaker in the Hydesville Substation on Willie Farrington Drive, which required field crews to visit the substation to reset and close the breaker.

Approximately 4,500 of the Company's 28,000 customers were affected.

CUC apologises for the inconvenience the outage may have caused.

For further information, please contact:

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